

FRAUD EMAIL

Warning About E-mail and Internet-Related Fraudulent Schemes to Our Customers

The Peoples Bank Web page should never be accessed from a link provided by a third party. It should only be accessed by typing www.thepeoples.com or by using a “book mark” that directs the Web browser to www.thepeoples.com. The Peoples Bank does not send e-mail messages that request confidential information, such as account numbers, passwords, or PINs. The Peoples Bank customers are reminded to report any such requests to the institution.

Important facts to know about electronic requests

- The Peoples Bank does NOT use “Pop-Up” windows to collect information about your accounts.
- The Peoples Bank does NOT ask you to share personal information online outside of our secure Web site.
- The Peoples Bank does NOT ask for your PIN, Login User ID, Password, Social Security Number, or other confidential information through unsecured e-mail.
- The Peoples Bank does NOT claim we are updating our files or accounts on you via email, nor threaten that your account is in jeopardy if you do not update your account information immediately.

To help us track the cyber-criminals, we are requesting that you send a copy of the email that you’ve received to fraud_help@thepeoples.com and include a response to the below questions.

1. Do you have an account relationship with The Peoples Bank?
2. Have you recently enrolled for The Peoples Bank Internet Banking or Bill Pay?
3. What Internet Service Provider (ISP) do you use? (Cable, dialup, DSL, or other?)
4. What type of connection do you use to access the Internet?
5. Do you have a firewall installed on your Personal Computer?

It is important to understand that this email box, fraud_help@thepeoples.com should only be used to send a copy of the email for The Peoples Bank investigation. If you have replied to the email and you are a customer of The Peoples Bank, please immediately call The Peoples Bank at (800) 873-6468. If you have replied to the message but do not bank with The Peoples Bank, please contact your financial institution immediately. If you have not responded to the email but have specific questions related to the fraudulent email, please contact us at customerservice@thepeoples.com.